

## Terms and conditions bed & breakfast

Arrival time between 16:00 and 17:00, or at another time in consultation. Breakfast in consultation between 07:30 and 10:30. Check out until 11:00.

La Historia bed & breakfast is entirely non-smoking. Pets are not allowed.

## <u>Payment</u>

Cash payment on arrival or by bank transfer not later than one week before start date. For bookings longer than a month ahead we require a deposit.

# Cancellation:

\* In case of cancellation of bookings made less than one month before the start date, the following percentages of the reservation value must be paid to the hospitality business by the customer:

- a. More dan 48 hours before the start date: 0%
- b. Between 48 and 24 hours before the start date: 50%
- c. Within 24 hours before the start date, or no show: 100%

\* In case of cancellation of bookings made more than one month before the start date, the Uniform Conditions for the Hotel and Catering Industry (UCHCI) will apply. The following percentages of the reservation value must be paid to the hospitality business by the customer: a. More than 1 month before the start date: 0%

- b. More than 14 days before the start date: 15%
- c. More than 7 days before the start date: 35%
- d. More than 3 days before the start date: 60%
- e. More than 24 hours before the start date: 85%
- f. 24 hours or less before the start date, or no show: 100%

Unexpected circumstances can result in needing to cancel your reservation. Therefore, it's advisible to take out cancellationinsurance.



## Terms and conditions meeting room

The rent includes gardenroom, basement and possibly garden. We have approximately the following timetabel: Morning 08:30 – 12:30 Afternoon 13:30 – 17:30 Evening 18:00 – 22:00 A day part concerns up to 4 hours. Times in consultation and subject to availability. The final number of people pass up to 2 days before the start.

La Historia is completely non-smoking. In consultation smoking is allowed in the garden.

### <u>Payment</u>

All rates are excluding VAT. Payment by bank transfer within 14 days after receiving invoice.

### Cancellation

In case of cancellation, the following fees apply: a. Up to 14 days prior to booking: 25% of the rental b. Up to 2 days prior to booking: 50% of the rental c. 48 hours or less prior to the reservation or no show: 100% of the rental, lunch and other optional costs (where applicable).